

TENNESSEE TREASURY DEPARTMENT
TENNESSEE CONSOLIDATED RETIREMENT SYSTEM



CONSUMER ALERT
Misleading Mailout Going to Tennessee Consolidated Retirement System Members

The Tennessee Consolidated Retirement System (TCRS) has become aware of a Texas-based company making incorrect and misleading statements about TCRS.

The company, **Teachers Pension Advisory Services**, with a postal address in Katy, Texas, has mailed letters to TCRS members that contain misleading information and claim they can provide a “free estimate of your TCRS benefits.”

Teachers Pension Advisory Services is not affiliated in any way with TCRS, nor does the organization represent TCRS. People who receive the letters are urged not to respond, particularly since the letters ask for personal information.

“I want to make it very clear that this is not an official communication from the Tennessee Consolidated Retirement System,” Treasurer David H. Lillard, Jr. said. “Anyone with questions about their retirement should contact our office, not an outside party.”

If you receive mail or a phone call from this company, or if you need information about your TCRS benefits, we encourage you to contact the Tennessee Consolidated Retirement System:

Email: TCRS.Counseling@tn.gov
Phone: 615-741-1971
Toll free: 800-770-8277

In general, if a private company claims it can provide you with information about your TCRS account, keep in mind that only TCRS can verify the facts about your account with us. TCRS strongly encourages you to contact us for accurate answers to retirement questions, especially when they concern your TCRS benefits.

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